**Ribbon Color Guide**

**Red**

Equipment dropped off for repair

**Blue**

Equipment has been triaged

**Green**

Tech has certified the equipment has been

serviced/repaired and is ready for customer pickup.

**Red/Black**

Tech does not want the engine started without his permission.

**Yellow**

Tech has found a problem that needs additional parts or labor.

Service Writer to contact customer

**White**

Customer has chosen not to repair equipment